

Bethanie's Room Neighborhood Pledge by Blanchet House

This is our commitment to being thoughtful, responsible neighbors

At Blanchet House, we believe a safe, healthy, and welcoming neighborhood benefits everyone including our shelter guests, neighbors, and nearby businesses. We are committed to fostering mutual respect and doing our part to ensure a positive experience for all.

To that end, Blanchet House will:

- 1. Help create a sense of safety, hospitality, and shared pride in our neighborhood.
- 2. Take responsibility to keep the area around our property clean and free of trash and litter.
- 3. Promptly report any livability concerns to the City of Portland and work with city partners and Portland Street Response to address them in a timely and effective way.
- 4. Employ private security personnel to help maintain a calm, safe, and respectful environment inside and around the shelter.
- 5. Report criminal or suspicious activity to the Portland Police Bureau as appropriate.
- 6. Connect our shelter guests, by name, to partner agencies that provide wraparound services and access to daytime resources.
- 7. Make it easy for neighbors to contact us by providing dedicated email and phone contact for shelter-related communication.
- 8. Take part in neighborhood meetings to listen, learn, and respond to concerns.
- 9. Set clear expectations for guests around respectful behavior, including understanding that surrounding properties are private and should not be accessed without permission.
- 10. Manage queuing and smoking within the shelter's fenced and gated parking lot to minimize sidewalk congestion.
- 11. Keep the shelter property closed to guests outside of operating hours, including in-take periods, to support neighborhood quiet and safety.
- 12. Be open to new ideas and practices to promote a healthy neighborhood experience.

We look forward to being a collaborative, respectful, and responsible member of the neighborhood, and we welcome your ideas, feedback, and partnership.